

## Technical Customer Service Rep/Material Handling Bismarck, ND

### COMPANY HISTORY

Power/mation is a nationally recognized distributor specializing in advanced automation hardware and software products. We help our customers improve their manufacturing processes by assisting them in the application of unique automation solutions in the following technology areas: motion control, logic control, software, sensors, vision, safety, power transmission, panel components and services.

Power/mation began in 1961 and has grown to locations within Minnesota, Wisconsin, Illinois, Iowa, Nebraska and the Dakotas. For more information, please visit our web site at [www.powermation.com](http://www.powermation.com).

### DESCRIPTION

Power/mation is seeking a Technical Customer Service Representative/Material Handler in Bismarck, North Dakota. This individual will provide excellent customer service and sales support by assisting customers with their industrial product selections, accurately entering customer orders, providing quotes, and expediting customer orders. They will also address customer inquiries and resolve problems regarding customer orders to ensure customer needs are met. In addition, this position will require shipping, receiving, packing, picking and storing of product.

### QUALIFICATIONS

The ideal candidate will have a minimum of two years technical customer service experience, excellent communication skills, strong attention to detail, and the ability to handle multiple changing priorities. Warehouse experience is desirable along with forklift and pallet jack experience. Technical industry and/or industrial product sales experience is strongly preferred. Experience related to industrial automation product lines and strong technical problem solving capabilities are highly desirable. Technical degree preferred.

### BENEFITS

Medical, dental and vision plan, life insurance, long term disability, health and dependent care reimbursement accounts, 401k with company match feature, discretionary profit sharing plan, educational assistance, paid time off, paid holidays including birthday and service anniversary.

Qualified individuals may send their cover letters & resumes to [mary.ringhofer@powermation.com](mailto:mary.ringhofer@powermation.com).



*Providing innovative automation solutions with exceptional customer service.*

Equal Opportunity Employer